



## » TellerInfinity™ brings with it unity to the customer banking experience in the branch, on multiple levels.

Branches become an optimized mix of automation and staff ready, willing and able to provide personal assistance. Customers now have the choice of how and when to conduct their transactions, with as much interaction with a staff member as they wish. With an elevated level of service offered, rather than a disappointing 'do-it-yourself' directive, TellerInfinity offers a unique balance between technology and that personal touch.

### Intelligent Teller-Assist Solution

Allows customers to perform a wide range of transactions themselves. They can obtain assistance from a real teller as and when required. Carry out transactions that require teller authorization. Open to the integration of the latest personal identification technologies.

### Improve Customer and Staff Interaction

One staff member can support multiple devices at the same time. Allows staff members to interact with customers and improves teller availability for all customers. Facilitates a face-to-face selling environment alongside automation. Provides customer assurance that help is available. Easy-to-use interface for high customer adoption. Can serve customers and non-customers alike.

### Fully Integrated into the Branch

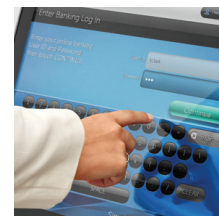
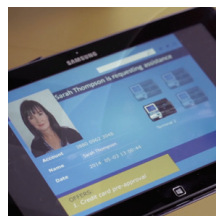
Flexible installation options — can be used as a stand alone device, built into branch furniture or through the wall (indoor). Does not require an ATM card to authorize access, online banking or account details can also be used. Service hours and access can be adapted to fit customer demand. Enables new branch formats and designs to be realized. Allows banks to optimize staff usage.

### Streamlined Processes

Simplifies transaction and branch process and can also eradicate non-value-add activities. Capable of connecting to all banking systems, not just the ATM network, for full integration. Interoperability with cash management data. Integral cash recycling technology to optimize cash holdings.

### Efficient Transaction Management

Performs many of the transactions that a teller can. Can manage transactions an ATM can not, such as transactions from any account held at the branch and high value withdrawals. Self-service transactions can be migrated with the added benefit of teller assistance. Access to PC-banking on the same device. Secure transfer cassette allows automated and audited off-loading of excess notes. Offers a reduced cost transaction channel compared to traditional counter service.



# TellerInfinity™ A Fully-Featured Device for Optimal Performance



## INTUITIVE INTERFACE

TellerInfinity™ has been designed with ease of use and customer comfort in mind. The graphical user interface provides customer guidance throughout the transaction process and the entire system provides optimal ergonomics for both customers and tellers.



## CONFIGURATION FLEXIBILITY

Configuration flexibility TellerInfinity™ offers a high note capacity as well as flexibility, with the option to recycle up to 8 denominations. This is ideal for handling multiple currencies and can be utilized in branches where more than one currency is commonly deposited.



## SECURE TRANSFER CONCEPT

In some applications, TellerInfinity™ may receive more cash than it dispenses. With the added benefit of the Vertera™ 6G secure transfer concept (STC) inside, excess cash is kept moving; either to the back office for further preparation, or to the vault for storage or when the entire branch is cash positive, directly out to armored carriers; all in a secure and audited management process.



## UNLIMITED TRANSACTION CAPABILITY

TellerInfinity™ can perform almost limitless transactions; those that can be performed by a teller can be migrated to the device; simple currency withdrawals, banknote deposit, coins, checks, bill payment, cash transfers between accounts, booking personal banking appointments and statement printing.



## INDUSTRY LEADING CASH RECYCLING TECHNOLOGY

TellerInfinity™ utilizes proven banknote recycling technology from Glory's range of teller cash recyclers. With a Vertera™ 6G inside every TellerInfinity™, cash management and storage is handled by state-of-the-art technology, ensuring performance and reliability in every aspect of banknote detection, fitness assessment and authentication. As a global leader in cash recycling, Glory understands it is essential for efficient cash-handling operations. Cash recycling eliminates many back office requirements associated with devices that issue and accept banknotes using separate modules, like most ATMs.



## CUSTOMER AND QUEUE MANAGEMENT

TellerInfinity™ is designed to reduce customer waiting times to perform transactions, with teller help always available. It can help reduce the general demand on teller staff, and also add "infinite" teller capacity through inclusion of remote teller capabilities.



## THE TELLER'S COMPANION

A single teller can support one or multiple TellerInfinity™ systems in the branch, via a simple tablet device. TellerInfinity™ can be used to migrate transactions, but more importantly, is an enabler for non-value add process eradication. Standard software provides a status display for up to four devices and remote control of these devices from a single tablet.



## MODULAR DESIGN

TellerInfinity's modular systems enable numerous functionalities and transactions to be added. With flexible deployment and tailored modular configuration options, additional services can be added to meet changing customer needs, providing even greater transaction choice.



- |                                   |                                    |
|-----------------------------------|------------------------------------|
| <b>1</b> Camera/Video Conference  | <b>9</b> Receipt Printer           |
| <b>2</b> 17" Touch Screen Display | <b>10</b> Barcode Reader           |
| <b>3</b> Audio Jack               | <b>11</b> Statement Printer        |
| <b>4</b> Coin In                  | <b>12</b> Banknote Recycling - In  |
| <b>5</b> EPP                      | <b>13</b> Card Reader              |
| <b>6</b> Check Deposit            | <b>14</b> Banknote Recycling - Out |
| <b>7</b> Coin Out                 | <b>15</b> Check Reject / Out       |
| <b>8</b> Personalization Area     |                                    |

### Specifications/Technical Information

#### Access:

- Rear load and service configuration for maintenance.

#### Installation Configurations:

- Lobby freestanding
- Counter integration
- Through the wall (indoor)

#### Standard Features:

- Housing in RAL 9011, LCD Bezel in RAL 9006
- Removable doors and panels for easy customization and installation
- PC based
- 17" color LCD (225cd/m2) with touch panel
- Motorized card reader R/W Hi-Co write with EMV capability
- Encrypting PIN pad (EPP)
- Thermal receipt printer for paper widths of 3.15" (or 80 mm)
  - Retract and retain function
- Resolution 300dpi (11.8 dots/mm)
- Banknote recycling
  - All Vertera™ 6G supported currencies
  - Storage capacity – 8 roll storage modules
  - Secure transfer cassette
  - Input pocket – up to 300 notes per bundle
  - Output pocket – up to 100 notes
  - Motorized shutter
- UL-291 safe with several lock configurations available
- Supervision module
  - 8" LCD touch screen (800 × 600 dots resolution)
- Stereo loudspeaker
- Activity light indicators for peripherals
- UPS

#### Software:

- Operating System – Windows® 7
- XFS Service Providers
- Software Diagnostic

#### Power Supply:

- 100-240V AC, 50-60 Hz

#### Environmental Conditions:

- Temperature +10°C to +35°C (operation)
- Relative humidity 20% to 70%, non-condensing (operation)

#### Security Options:

- UL, CEN III or CEN IV security class safe
- Privacy display filter
- PIN protection shield
- Electronic anti-skimming measures
- Skimming device detection
- Alarms
  - Door switch
  - Door cover switch
  - Bolt position switch
  - Forced removal sensor
  - Safe cabinet seismic sensor
  - Vibration sensor
  - Silent alarm
  - Duress alarm

#### Optional Features:

- NFC reader
- Video teller support
- 1D/2D bar code scanner
- Portrait camera
- Bundle check scanner for up to 50 documents
  - MICR reader (E-13B, CMC-7)
  - Reject pocket for handling rejected documents
  - Stacker with box for up to 1000 documents
- 8.5" print width thermal printer
  - Retract and retain function
  - Resolution 300 dpi
- Coin handling
  - Coin by coin acceptance and/or coin dispense
  - Coin recycler (bulk coin in)

#### Ergonomic features

- Compliance with ADA guidelines

#### Weight

- Approx. 1,576 lbs (715 kg) with UL-291

**DATA FINANCIAL, INC.**